



## LCC Travels & Rentals functions beyond crisis

Lufthansa City Center Travels & Rentals is presently functioning with limited resources even in this difficult time. We are committed to deliver in every situation and striving hard to bring in the advantages of an international travel agency network to our clients. Our salient services are as follows.

**24 Hrs Service:** 24 x 7 Hub service is a unique offering available to our valued global clients spread across various regions and countries. With a dedicated team of travel consultants and a Disaster Recovery Plan, we are able to cater to all time zones where primary communication language is English.

**Mobile Application:** Our LCC Mobile offers a one stop solution to all your travel related issues. With one single app you will receive the right updates with immediate notifications on itinerary changes, disruptions, with access to all travel related information, travel tools, weather updates and connect through social media.

**Travel Insurance:** We have one of the easiest and quickest procedures for your travel insurance that will keep you safe from unnecessary hazards and protected during your travel in unprecedented times like this.

**Self-Booking Corporate Tool:** For all those who prefer to book their travels directly, LCC Online Booking Tool gives you 24/7 access to real-time information about flights, hotels, trains and rental cars. We provide you a modern and efficient booking system that enables self booking even in crisis situations.

**VIP Desk:** Our VIP desk looks into the comfort and luxury along with preferred seats, dietary requirements, special needs like wheel chair, meet and assist services, booking excess baggage, booking of airport lounges and porter booking. The desk also manages individual profiles, on time check ins, enrolment of pax to different airlines frequent flyer accounts, managing it accordingly and much more.

**In-House Visa Fulfilment:** Benefit from our extensive know-how for your business travel management. We know all important entry requirements and application regulations and can help you with up-to-date information, expertise and initiative for all essential documentation.

**Hotel Savings:** With a powerful global network, we have a strong supplier base in both domestic and international locations. Our strategic approach towards these hotels provides varied choices while reducing the cost of stay. This feature will help you to prepare an effective budget.

**MIS:** Our robust information system derives over 60 standard reports and facilitate customisation based on your needs and expectations. Even by working remotely we can track every aspect of your travel spend.

**NDC:** The booking experience is now going to be more exciting and valuable as we are ready with the NDC content. It means the business travellers can now access the fares from Lufthansa Group's hub airlines, British Airways, Air France KLM and \*Singapore Airlines (\*coming up shortly) through this channel.

**Health & Hygiene:** Our process of delivering documents and other requisites adheres to proper health & hygiene standards.